

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

HOSPITAL SAN JUAN DE DIOS DE TENERIFE

CR GRAL. SANTA CRUZ - LA LAGUNA, 53.
38009 - S.C. DE TENERIFE

has implemented and maintains a/an
Quality Management System

for the following scope:

SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfils the requirements of the following standard

ISO 9001:2015

First issued on: 2012-07-30 Last issued: 2026-03-13 Validity date: 2028-01-15

Registration Number: **ES-0684/2012**



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

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Certificate

Activities within the scope of IQNet Certificate **HOSPITAL SAN JUAN DE DIOS DE TENERIFE** Number **ES-0684/2012** include the following:

Provision of clinical care services:

- Admission (Waiting list management, Management of administration for outpatient activities, Management of administration for Emergency patients, Managements of surgical activities, Management of Hospitalization)
 - Customer Care (Complaints, Claims and Suggestions, Patient Satisfaction)
 - Laboratory (Pre-testing, Testing, Post-testing)
- Surgeryl Block (Pre-surgical, Intra-surgical, Post-surgical, Sterilization, Pre-anesthesia, Surgery planning, Short Stay Surgical Hospitalization Unit)
 - Surgical Hospitalization (Admission, Hospital Stay, Discharge)
 - Clinical Documentation (Management of requests and loans of clinical documentation, management of entries of clinical documentation to the archive, management of coding, CMBD, GRD).

Service provision for people with mental disabilities disorders:

- Social rehabilitation, Promotion and Integration (Individual and social integration, Family counseling and Occupational therapy)
- Participation and promotion of Culture and Leisure (Socio-cultural training, Co-participation in leisure activities and Active participation in community activities).

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- Emergency Department (Triage, Urgent Care, Observation).

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